



Management System Certification Body No. MSCB-105

# CERTIFICATE

No. 24-J-0054 Rev. 0

**KERNEL GROUP DOOEL**

**Bukureshka No.133 B, 1000 Skopje, North Macedonia**

Company Reg. No.: 389 2 3090 245

has documented and implemented system in compliance with the requirements of

**ISO/IEC 20000-1:2018**

**Information Technology - Service Management**

for

**ICT System Integration, ICT Solution Design, ICT Support Services,  
ICT Consulting, ICT Maintenance Services, ICT Infrastructure Management,  
Datacenter Managment and Operations**

The certificate is issued on the basis of the results mentioned in the pertinent audit report.  
Validity of the certificate is conditionally limited by positive results of surveillance audits, which the  
certified company is committed to undergo.

The validity of this certificate can be checked on the main page of the IGC website [www.igcert.org](http://www.igcert.org).

This certificate can be invalid if the certificate holder does not fulfill the conditions set out in the  
certification agreement.

Initial issue date: Sep. 10. 2016

Re-issue date: Jun. 14. 2024

Expire date: Sep. 07. 2025



*G. Gilbert*

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Head of Certification Body